

# CRYSTAL PALACE FESTIVAL

## Zone Manager

This role would suit those who want experience in event/festival management and are keen to have a more responsible role. You will need to be a good people and team manager and have a keen eye for what's happening in your zone within the festival site.

You will need to be calm, unflappable, and skilled in trouble shooting and problem solving. You would be aware and knowledgeable about when to elevate an issue to the line manager. You will have a desire for a more responsible role and you are confident of your ability to handle challenging issues

The Zone Manager will oversee a designated area within the festival, and will be the first port of call should an issue arise within the designated area. You will also be responsible for communications from (should they fall in your designated zone):

- Head Stewards
- General Stewards
- Bar Volunteers
- Fundraisers.

Event operations training will be made available to successful candidates, either by industry professionals already involved with Crystal Palace Festival, or from an external provider. On-site training will also be provided through team briefings pre-event and on the show day.

Knowledge of event health and safety issues and challenges around event management a bonus but not a disqualifying factor as we will provide H&S training.

### **This role would suit:-**

- students
- post-graduate students
- entry level/experienced event managers
- anyone with an interest in community events, health and safety and crowd management, and has experience in team management.

**What will you get from this role?**

- Work experience in event management / festival management
- Ability to build networks of contacts for future employment opportunities
- Engagement with the Crystal Palace community.