

# CRYSTAL PALACE FESTIVAL

## Gate Manager

We require an event superstar to act as gate manager on show day. This role is crucial to the event, and will be the eyes and the ears of the event managers, seeing how the flow of people are moving through the three gates on site. You will collate data for the festival on attendee numbers throughout the day, and report back to operations director and volunteer co-ordinator. You will be able to remain calm under pressure, and be a problem solver. You will also assist the security teams based on the gates.

### **Your Profile**

You will ideally have experience working on gates at festivals in the past, or have worked on large scale events. You will want a more responsible role and you are confident of your ability to handle challenging issues

### **Key Roles and Tasks**

- Work with security to ensure prohibited items are not brought into the event.
- Oversee queue management
- Look after teams of gate related volunteer stewards
- Liaise with Operations Director regarding crowd movements, and collect data on how fast the flow is of people are coming onto the site
- Manage a team consisting of: Gate stewards and fundraisers.

### **What will you get out of this role?**

- Help the festival deliver a smooth entry and exit system to the festival
- Have a responsible and valued role within a festival structure that can be transferred easily into other festivals and large scale events.
- Develop skills in crowd management and volunteer management.
- Work experience in event management / stage management
- Ability build networks of contacts for future employment opportunities
- Engagement with the Crystal Palace community.